

### IP JUSTIFICATION FORM

This IP Justification Form (hereinafter referred to as "Agreement") is entered into by you (hereinafter referred to as "Customer") and The Internet Store, Inc. doing business as Cruzio, Cruzio Internet, CruzioWorks, and Gatespeed (hereinafter referred to as "Cruzio Internet"). "Customer" shall include Customer's corporate subsidiaries, as well as corporate parents, affiliates, agents, employees, representatives, and other related companies and/or personnel. Violating any of these policies grants Cruzio Internet the authority to take action to restrict or terminate Customer's access to the services. Cruzio Internet reserves the right to revise the terms in this Agreement at any time without notice; use of the services following a change to the terms constitutes agreement to the new terms. By signing this Agreement, whether physically or electronically, or by accessing or using the services described in this Agreement, Customer also agrees to the terms of the Cruzio Internet Master Services Agreement, all of the provisions of which are hereby incorporated by reference into this Agreement as though fully stated in this Agreement.

## 1. Introduction

Cruzio Internet follows strict IP guidelines that have been established by ARIN (American Registry for Internet Numbers: http://www.arin.net). Under ARIN's guidelines, Cruzio Internet is required to maintain IP justification documentation for each IP address assignment. Failure to follow these guidelines may affect Cruzio Internet's ability to obtain additional IP allocations in the future and/or allocation of existing IP addresses. Please review ARIN's policy at: http://www.arin.net/policy/index.html.

## 2. Cruzio.com IP Address Policy

- 2.1 Please review the current cost for additional IP addresses at http://www.cruzio.com. Customer may request any number of IP addresses for an additional cost. Customer must provide justification plans that explain how the IP addresses will be used in the following pages. Cruzio Internet retains the absolute rights in deciding IP addresses assignment.
- 2.2 Customer MUST use sixty percent (60%) of the IP addresses within the day of assignment. A one-week grace period is allowed to cover equipment problems. This means if Customer is assigned fifty (50) IP addresses, Cruzio Internet must be able to ping at least thirty (30) of said IP addresses within one (1) week after the IP addresses assignment. Customer MUST use eighty percent (80%) of assigned IP addresses within six (6) months from the date of issuance, or the addresses may be withdrawn. Customer MUST use ninety percent (90%) of assigned IP addresses before Cruzio Internet will issue any additional IP addresses. Cruzio Internet has the right but not the obligation to audit any and all IP address assignment at any time for any reason. ARIN's rules require websites to share IP addresses whenever possible.
- 2.3 Customer no longer needs an IP address for each website. In most cases, Customer should be able to run as many websites as needed using a single IP address. This technology is normally referred to as "Named based virtual hosting". With named based virtual hosting, Customer no longer needs to purchase additional IP addresses for each site, and DNS management becomes

much easier as there are no large groups of IP addresses that Customer needs to manage. For more information on how to implement named based virtual hosting, please consult with your web server documentation.

Apache Web Server: http://httpd.apache.org/docs/2.0/vhosts/name-based.html

Microsoft IIS Web Server: http://support.microsoft.com/kb/190008

## 3. Cruzio Internet IP Justification

Please email completed IP Justification Form to office@cruzio.com or return to Cruzio Internet's headquarters at 877 Cedar Street Suite #150, Santa Cruz. Please allow 1-3 business days for IP address approval and allocation.

Please fill out this form completely. Failure to complete this form in its entirety could result in a delay of IP approval or allocation.

Customer Information				
1	Customer Name			
2	Company Name			
3	Address			
4	City			
5	State, Zip Code			
6	Country			
7	Phone Number			
8	Fax Number			
9	Email Address			
10	Domain Name			
11	Number of IP's Requested			

# Immediate and Future IP Address Usage

For Customers that have an existing Cruzio IP block, attach a separate list of all IP addresses currently assigned. Include the server/device each IP is assigned to and how each IP is being used. For any IPs that are not in use, detail how each IP will be used.

Example:

63.249.67.20 Public Router Interface

63.249.67.21 Web Server Hosting web and email for domain foobucket.com

For Customers that have not yet been assigned an IP block or are requesting additional IPs, attach
a separate list of each server/device that needs an IP and how it will be used. Include the time
frame in which that system will be deployed.
Example:

Router Interface	Network connection to WAN	Immediately
Domain server	Hosting for our website(s)	Immediately
Firewall	for traffic blocking	Immediately
Zimbra server	email platform	3 months

		Internal Use Only
Customer Name/Customer Representative (PRINT)		Engineer:
Signature	 Date	Account:
		Ticket#: